

CHAR - DHAM



BADRINATH



KEDARNATH



YAMUNOTRI



GANGOTRI

**EX- DEHRADUN
(5 DAYS 6 NIGHTS)**



**A2A AVIATION
SERVICES**

We specialize in helicopter charters and other services of Char-Dham and offer you a unique travelling experience, a chance to pay homage to your lords and enjoy some refreshing moments in the lap of nature. We ensure a comfortable and convenient Dham Yatra by helicopter which can save you a lot of travel time and simultaneously explore the richness of the composed surroundings. The helicopter services also ensure that weather conditions and landslides do not deter you.



Yamunotri temple is considered one of the four sacred shrines in India's Char Dham pilgrimage and holds great religious and spiritual significance for Hindus. The temple is dedicated to the goddess Yamuna, who is revered as a symbol of purity and is believed to cleanse the souls of those who bathe in her waters.



Gangotri It is the highest temple dedicated to Goddess Ganga. The holy River Ganges originates from the Gangotri glacier, located here, and is called Bhagirathi. The main attraction in Gangotri is the Gangotri Temple, where Goddess Ganga is worshipped. A 20-ft-high structure, the exquisite temple is made with white granite.



Kedarnath is the most remote of the four Char Dham pilgrimage sites. It is located in the Himalayas, about 3,583m (11,755 ft) above sea level near the Chorabari Glacier, which is the source of the Mandakini river. The town is flanked by snow-capped peaks, most prominently the Kedarnath Mountain.

Badrinath is located at an elevation of around 3,100m. Located in the Garhwal Himalayas, on the banks of the Alaknanda river, this sacred town lies between Norg and Narayana mountain ranges. The temple is believed to have been established by sage Adi Shankaracharya in the 8th century.





HOTELS INCLUDING

Dehradun	Dehradun	Hyatt Centric / Similar Hotel	Breakfast and Dinner
Kharsali	Yamunotri	Kabra Niketan / Similar Hotel	All Meals
Harsil	Gangotri	Prakriti (Harsil) / Similar Hotel	All Meals
Phata	Kedarnath	Turiya(Phata) / Similar Hotel	All Meals
(Note phata is the base for kedarnath temple)			
Badrinath	Badrinath	Lords Centric / Similar Hotel	All Meals

MEAL PLAN All Meals Breakfast, Lunch & Dinner Included except at Dehradun where only Breakfast & Dinner is included.

- Hotels & rooms are subject to sudden change at times, due to unavoidable circumstances.
- Rooms are booked on double or triple sharing basis only.
- If any guest requires a single occupancy room, it shall be extra chargeable @ INR40,000/person (tax inclusive).

DAY 1

ARRIVAL AT DEHRADUN

Our services will start with pickup, either from the airport or Railway station. Our tour starts from next day, however today's stay in Dehradun is a complimentary sojourn organized by the company for the guests. We will drive to the hotel to check in. The rest of the day is free for you to relax or explore the city of Dehradun. OVERNIGHT STAY - DEHRADUN.



DAY 2

DEHRADUN TO YAMUNOTRI

Our journey starts early in the morning as the weather tends to stay stable in the morning. We will take pack breakfast from the hotel & will check out and drive to the helipad for our flight. Load being an essential part of the helicopter flying logistics, we only allow maximum 5kgs of luggage to be carried by each passenger. The reshuffling of the luggage can be done the previous night itself so that you are not in a rush to leave for the charter. The extra baggage can be stored in the hotel. It takes around 10 mins drive from the hotel to the sahastradhara helipad. We take off for Kharsali helipad. Our staff at Kharsali will receive you and take you to your hotel to check in and later we will begin our journey for Yamunotri Dham. We can take Palkis or ponies as per availability. The trek is approximately 6 kms long and takes around 5 — 6 hours to complete the round trip. We will be back to the resort by afternoon and stay overnight at the hotel. **OVERNIGHT STAY — KHARSALI**

Time	Activity
0500Hrs	Leave hotel
0600Hrs	ETD from Sahastradhara helipad
0630Hrs	ETA at Kharsali Helipad in Yamunotri



DAY 3

YAMUNOTRI TO GANGOTRI

Today after breakfast we will check out from the hotel and head towards the helipad to catch our flight to Gangotri. The helipad we land at is called Harsil, one of the most beautiful and scenic sites in the Chardham sector. Our staff will lead you to the hotel for check in. The Gangotri Dham is around 25 kms from Harsil and takes around an hour to drive. We will head out in our cars for Gangotri Dham. The round trips take around 3 to 3.5 hours. Once back you can explore the beautiful localities like the shiv temple in Harsil, walks to villages like Bagodi and Mukwa. OVERNIGHT STAY — HARSIL

Time	Activity
0630Hrs	ETD from Kharsali helipad
0700Hrs	ETA at Harsil Helipad

DAY 4

GANGOTRI TO KEDARNATH

Post breakfast we check out from the hotel and head out to the helipad for our next flight to Phata or Guptkashi. Once there we, as per the guidelines of the state govt, change the helicopter and switch to the shuttle service, which will take us to the Kedarnath Temple. The temple is only around 500mts from the helipad at Kedarnath dham. It approximately takes around 2 hours to do the darshan at temple. If time permits then you can also visit the Bhairon mandir (Optional). Later we fly back in the shuttle service to Phata/guptkashi and head to the hotel.



Time	Activity
0700Hrs	ETD from Harsil helipad
0730Hrs	ETA at Phata/guptkashi

NOTE - There might be a waiting time of around 1to 2 hours at phata to switch to shuttle service. As much as we would like to expedite the transfer to shuttle, multiple factors like backlog, weather, passenger load at shuttle service affect the logistics resulting in the wait. OVERNIGHT STAY — PHATA/SERSI/GUPTKASHI

DAY 5

KEDARNATH TO BADRINATH

After breakfast we will head to the Phata/ Guptkashi helipad to catch our flight to Badrinath ji. We land at helipad close to Badrinath. We will take the cars and drive to our hotel in Badrinath to check in. Later in the day we will head out to visit the temple. It takes approximately around 1 — 2 hours to do the Darshan. Other attractions at badrinath are hot springs, evening arti (on direct payment basis) and if time permits then we can also visit mana village, the last village on the indian side before the Tibet border. This would be the completion of our chardham yatra and next day we head back to Dehradun. OVERNIGHT STAY — BADRINATH Time

Time	Activity
0800Hrs	ETD from Phata/guptkashi
0830Hrs	ETA at Badrinath Helipad



DAY 6

BADRINATH TO DEHRADUN (SAHASTRADHARA)

After breakfast we will check out and drive to the helipad at Badrinath. Our estimated time of arrival in sahastradhara would be around 0815 AM. Once there we can drive to the hotel to collect the baggage and then head to airport or railway station. End of services

Time	Activity
0830Hrs	ETD from Badrinath Helipad
0915Hrs	ETA at Sahastradhara

NOTE

- The timing mentioned are approximate. The exact timings would be given by our staff one day prior to the journey. The timings may get affected by weather or VIP movement in the state, hence we always suggest to keep an extra day at Dehradun before.
- If your flying will be cancelled due to bad weather condition or any technical issue, you will get the refund OR Credit note for your next flying date, after deducting the hotel stay and transport charges. And refund will be proceeded between 20 days to 25 days.
- In Kedarnath shrine we have booked your stay at Phata/Sersi as per our trip schedule. Cause of bad weather condition, if you have to be stayed at Kedarnath near to temple, then charges will be extra for your stay at temple.



- If your given weight does not match at the time of boarding and is more than 450 kg. So, we will not take any responsibility whether the flight will be possible or not and no refund will be given in such a situation.

GUIDELINES

- Carrying a Proper Photo ID card is mandatory for all Indian travelers.
- Aadhar Card, Driving License, Voter ID, are acceptable Photo ID cards for Indians. For foreign nationals, a passport is required.
- All the hotels at Chardham are non-star categories. we provide the best option available.
- The food served is pure vegetarian. Hotels are subject to change due to unavoidable circumstances.
- Maximum 5 kg luggage per passenger will be permitted to carry & we shall provide the duffel bag upon arrival at Dehradun. Excess baggage is to be stored at the hotel before proceeding to helipad, which can be collected later after completion of the tour.
- All temples in Chardham sector are located in high altitudes & passengers are advised to carry their own medication. At these locations, it becomes cold in the evening, so passengers are advised to carry woolen clothing with them
- Weighing at the time of boarding the helicopter is must since the pilot will not allow boarding in case the weight exceeds the weight conveyed at the time of booking & we reserve the right to shuffle passengers to manage the right weight for safe flying in the hills.



- Our company shall not be liable for any medical emergency on the ground. So. It is highly suggested that the clients get their medical fitness certificate from doctor before starting the journey and carry their prescribed and emergency Medicines.
- No, or delayed flying is subject to many factors like delayed clearance from Airforce & Civil aviation, VVIP movements, valley flying by Indian Air Force (NOTAM), bad weather conditions, sudden development of technical snag in helicopter, illness of flying crew & delayed positioning of the guests at the helipads.
- The expenses towards lodging & boarding shall be borne by the guests and paid directly at the hotel in case of overstaying at any Dham due to bad weather conditions or any other unavoidable reasons.
- In case guests are not even able to take the first flight from Dehradun to Yamunotri due to bad weather then we will try to accommodate them the next day. However, if the weather doesn't permit that the next day as well then the trip will be cancelled and refund of the trip would be given in 15 days after deducting accommodation, meals & transport charges at Dehradun and flight planning charges of INR 15000 per person.
- Any donations, tips, pitthu & porter charges shall be borne by the guests only.
- If stuck in a bad weather situation on any particular day out of the 5 days, we shall try to finish two dhams on the next day & maintain the further schedule.
- Full refund shall be applicable in case we are unable to commence the journey from Dehradun due to any reason beyond our control after deducting accommodation, meals & transport charges at Dehradun and flight planning/ preparation charges of INR 2000/- per person.



- Single Supplement @ Rs. extra shall be chargeable in case any guest wishes to stay in single occupancy in hotels at all destinations
- We recommend to keep at least one additional day at hand at Dehradun when planning your trip.
- Guests would not be allowed to carry their suitcases/luggage in the aircraft. Duffle bags would be provided by our crew on the day of arrival, in which guests will be allowed to carry up to 05 kg of luggage during the tour.
- All temples in Chardham sector are located at a high altitude, & guests are advised to carry their own medication with them during travel. Guests are also advised to carry woolen clothing & rain coats with them, since during evenings & nights the temperature drops drastically.
- Damages of any kind caused to the party due to natural causes during the tour shall NOT be compensated by us and all legal disputes are to be settled within the jurisdiction of Delhi.

TERMS AND CONDITIONS

- Flying in hills are subject to many Force Majeure factors like delayed Air Traffic Clearances/Permissions, VVIP movements, valley flying by Indian Air Force (NOTAM), bad weather, sudden occurrence of technical snag in aircraft, illness of flying crew or late reporting of the guests at the helipads, among others.
- Our company shall not be liable for any medical emergency on the ground to the party. Therefore, in your own interest, guests are hereby advised to kindly consult a doctor and get medical check-up done before commencing the yatra. Medical check-up is mainly required if a guest has any medical ailment/condition.



- Passengers travelling together may not travel in the same helicopter flight, as we may have to shuffle passengers in different helicopter flights to manage the total weight of the aircraft.
- fly dheera reserves the right to cancel passengers, who are unruly, abusive, intoxicated. sick, mentally unfit, or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s).
- Guests are required to pay 100% of the booking amount before the beginning of the trip, else the boarding would be denied.
- Only one handbag weighing a maximum of 5 kgs is allowed per passenger.
- Infant below 2 years/12kg are carried free of charge. In case of verification of age, ID proof/birth certificate of the child shall be checked.

HELICOPTER WEIGHT LIMITATIONS

- The maximum weight capacity of the helicopter is 450 kgs (excluding baggage weight). Passengers are taken on board depending upon the load. weather. temperature conditions, etc and the pilot's call shall be final. The total weight of all passengers on board must be within this limit. Hence, passengers are required to provide us with their exact weights with heavy clothes at the time of booking in order to shuffle passengers between helicopters to maintain the right weight of the helicopter for safe flying.



FLIGHT TIMINGS

- This is a daily fixed departure helicopter tour and all departure timings for each destination are pre-planned. Therefore, passengers must ensure to leave the hotel as per the scheduled estimated time of departure each day of the tour, or else the delayed or No show shall be treated as cancelled without any refund.

HELICOPTER AND VIP RESTRICTIONS

- Helicopters flying pilgrims in the Chardham sector are mainly single-engine machines and the maximum seating capacity is 06 passengers + 01 pilot. Single-engine helicopters are debarred from flying the following VIP as per DGCA SOP (Standard Operating Procedures).
 - Speaker Lok Sabha
 - Dy.Chairperson Rajya Sabha
 - Central Ministers of Cabinet Rank
 - C J I Supreme Court · Governors of State
 - Chief Ministers of State · State Ministers of Cabinet Rank
 - SPG Protected - Z category only.

BAGGAGE ALLOWANCES

- Only one baggage weighing a maximum of 5 kg is allowed per passenger. Guests are not permitted to carry suitcases or any other bags in the helicopter due to size constraints of boot space in a helicopter. Therefore, only duffle/handbags are to be carried on the tour. In view of helicopters' limited weight-carrying capacity, operators reserve the right to shuffle passengers between helicopters to manage the right weight for safe flying in the hills. Therefore, passengers traveling together may not be accommodated in the same helicopter flight at times on way to the same destination.



EXTRA WEIGHT

- Perfect load factor is always maintained by helicopters while flying over mountains for safety reasons and is more adhered to commercial flying. 75 kgs /- per passenger is the prescribed average body weight of a passenger along with their handbags while flying within a group or alone. Although any passenger beyond 75 kg can be flown by paying extra weight charges and taking up the tour.
- Rs. 2,500/- per kg for Chardham Trip and Rs.2,500/- for Dodham shall be charged for any extra body weight beyond 75 kgs per person and to be paid at Dehradun before the flight.
- Extra weight charges are also applicable for the palki at Yamunotri@) Rs. 100/- per extra kgs beyond 75 Kgs body weight and to be paid at Yamunotri.
- We shall enforce deboarding of passenger/s without any refund if actual weight exceeds much beyond the weights conveyed during booking or shall be allowed boarding after paying applicable extra weight charges. In such excess weight scenarios, the final call shall be of the helicopter pilot.
- Note:- Guests are strongly advised to disclose the accurate body weight with clothes/shoes/ handbags on at the time of booking and any major variation might lead to the unfortunate deboarding of such passenger without any refund. The Pilot & the operation crew of the aviation crew shall have the final call on the same. Singlf Perisor1 Sui:2Qler.r.1er.



SINGLE PERSON SUPPLEMENT

- The pilgrims are charged per seat basis on a double/twin accommodation sharing basis at all destinations and the separate single occupancy room if any, shall be chargeable @) INR 40,000/- per person for Chardham 5 Nights / 6 Days (Tax Inclusive). Over & above the package cost.

INFANT / SENIOR CITIZEN POLICY

- Children below 02 years are treated as infants and are accommodated free of charge along with guardians. For verification of the age of the child. ID proof /birth certificate shall be checked before boarding. Children above 02 years flying by helicopters are considered adults as per DGCA SOP and are thus charged at par with an adult. Moreover. there are no provisions for any discount for senior citizens.

HOTELS / CHARGES

- Hotels at all destinations except Dehradun are non-star category but are the best available as of date with all amenities including Western Commode, cozy mattresses & hot running water. The package includes the accommodation in twin/double sharing & meals (Non-Onion Non-Garlic) only for the nights mentioned in the final itinerary and any extension beyond the same due to any reason whatsoever. shall be chargeable to the guests on an actual/ direct basis by the hotel.

LAND TRANSFERS

- Land transfers at Dehradun & Gangotri are by Innova. whereas suitable local cabs are used in Sersi/Phata/Guptkashi (Helicopter bases of Kedarnath) & Badrinath



MOBILE NETWORKS

- Network connectivity at Harshil & Badrinath is poor and BSNL & Jio are the main telecom services active in the region.

MEDICATION

- All temples in the Chardham sector are located at a high altitude of about 10,000 feet and thus the passengers are advised to consult their doctor before commencing the journey and not to forget to carry their personal medication as prescribed. However, the Government of Uttarakhand shall be operating local medical centers' at Chardham Circuit to attend to any medical emergencies.

RESCHEDULING

- Request for replacing passenger or rescheduling the booking shall be entertained subject to suitability of body weight and the availability of seats but only after payment of 20% extra of the tour cost. No refund shall be applicable if the request for rescheduling/replacing is not processed owing to different reasons within 24 Hrs from its first official notification and the pilgrims don't wish to fly on previously reserved dates with original passengers.

CANCELLATION - NATIONAL / STATE - EMERGENCY

- In case the yatra gets terminated by the government or any National or State emergency is imposed. there shall be no refunds applicable beyond the refund policies mentioned above. However. passengers shall be provided with a credit voucher against the amount (Applicable refund minus service and flight management charges@) 5% of total cost. Which shall remain valid for one year from its issuance. and can be utilized against any other helicopter tours or charter services by the passengers or any of their friends/ relatives



BAD WEATHER AND FORCE MAJEURE DISCLAIMER

- Safe flying in hills is subject to many Force Majeure factors like bad weather, delayed Air Traffic Clearances / Permissions. VVIP movements. valley flying by Indian Air Force (NOTAM). a sudden occurrence of technical snag in aircraft. illness to flying crew or even delayed reporting by the passengers at the helipads. Therefore, passengers must be prepared to face any eventuality in such scenarios and cooperate with the crew & operator.
- In case of postponement or cancellation of flight owing to factors mentioned above, the operator & crew shall reserve the sole right to plan a new itinerary keeping in mind the safety of the machine & passengers. The guests shall be applicable for a due refund for the unutilized services as per the refund/cancellation policy in such circumstances.
- The new arrivals at Dehradun shall have priority over the layover passengers and they shall fly as scheduled. however. the layover passengers shall have options either to continue with the original tour on the next available date. shift to any other tour being operated or cancel the tour completely adhering cancellation/ refund policy.
- In case guests cannot visit any Dham due to bad weather. the company shall refund proportionate money considering the missed services and helicopter journey. The applicable amount would be refunded through the banking network and that would take sometime.
- Disputes- Disputes as to legality, interpretation, application, or performance of service or any of its terms and conditions shall be governed by the laws of Delhi NCR Jurisdiction.



CLOTHING

- Guests are advised to carry heavy woolen because the temperature drops drastically during the night. There are no set guidelines for clothing to be worn within temple premises but the formal clothing should be comfortable & trekking-friendly.

PAYMENT TERMS

- 30 % of the tour package shall be paid in advance to get confirmation of the booking by official mail and Appx 70% is to be paid 30 days prior to the yatra date. The full payment must be made 15 days before the date of yatra ex-Dehradun (or any other helicopter base). Any delay in payment on the due date shall invite the cancellation of the booking without any refund. Passengers shall not be permitted to board or commence the tour unless full & final payment of the tour is made on the due dates.

CANCELLATION AND REFUND POLICY

- Any moment after booking with an advance -30 % cancellation and 70% refund of total tour cost.
- 30 days or fewer prior to travel date - 70% Cancellation and 30%refund of total tour cost.
- 15 days or fewer prior to the travel date - 100% cancellation and No refund of total tour cost.
- No show or after commencement of the tour - 100% cancellation and No refund of total tour cost.

A2A AVIATION SERVICES



Note:-

The cancellation and refund policies are drafted after having carefully catered to the different policies of all aviation companies operating Chardham helicopter tours within Uttarakhand. The cancellation fee is charged to compensate for the lost/ forced low-priced seats, flight planning efforts, Services/flight management charges, and crew positioning costs at all destinations on the entire tour due to Force Majeure reasons (Beyond our control due to any reason). A full refund minus 5% of the tour cost shall only be applicable if the entire tour gets cancelled due to the above-cited reasons or bad weather/International/ National / State emergencies due to force majeure reasons.



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